

Terms and Conditions

1. This Back to School Hand Held Products ("**HHP**") and tablets – service campaign (the "**Campaign**") is valid from 25th August 2019 till 7th September 2019 ("**Campaign Period**").
2. The Campaign provides an HHP and tablets Out of warranty repair at a flat fee of One Hundred and Sixty Dirhams (AED 160) only including Value Added Tax (the "**Offer**").
3. The Campaign is available exclusively at Samsung Customer Service Plaza(CSP) service centers, together with Major Service Center(MSC) located in Dubai and Abu Dhabi (the "**Service Center**") as follows:

Customer Service Plaza	Major Service Center
1. Butterfly Samsung CSP(Dubai Media City) 2. Abu Dhabi Samsung CSP 3. Nasar Square Samsung CSP	1. Samsung Brand Shop - Dubai Mall 2. Samsung Brand Shop - Khalidiya Mall 3. Samsung Brand Shop – Mall of the Emirates 4. Samsung Brand Shop – Mirdif City Center 5. Samsung Brand Shop – Deira City Center 6. Samsung Brand Shop – Dubai Festival City 7. Sharaf DG – Abu Dhabi Mall 8. Sharaf DG – Time Square Mall

4. The Offer is only valid for the below selected HHP and tablets models purchased from Samsung authorized dealers and distributors in UAE (The "**Product(s)**"):
 - A Series : A7(17), A6(18), A5(17), A3(17)
 - J Series : J4core, J6+, J4, J7 Duo
 - Tablets : S5e, S4, S3, S2, Tab A 8.0 / 10.1 / 10.5(for LTE/Wi-Fi)
5. This Offer is only available for students who live and study in United Arab Emirates on the condition the Product belongs to the students.
6. To avail the Offer customers must present proof of purchase (Invoice) of any of the Products along with a valid personal identification demonstrating they are school students in United Arab Emirates.
7. The Offer is only available for the first eight hundred (800) Products.
8. Each customer may not avail this Offer for more than one (1) Product.
9. All parts that are replaced by Service Center become the property of Samsung.
10. The Offer does not cover accessories.
11. The repair of the Products submitted during the Campaign might be delayed depending on spare parts availability.
12. Personal data must be cleared by the customer before any request to repair the Product.
13. Customers must remove any SIM card or memory cards from the Product together with the removal of any personal information before any request to repair the Product.

14. Samsung and its partner shall not assume liability for loss of any content, data or any other information contained in the Product.
15. Samsung and/or its partners shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the Campaign and/or the Offer.
16. Samsung shall at any time be entitled at its sole discretion to terminate or modify these Terms and Conditions.
17. Any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions shall be subject to, construed and governed by the laws and regulations of the UAE and Dubai and such disputes shall be resolved by the competent courts in Dubai.